

BI-LO CENTER

From the desk of F. Roger Newton, BI-LO Center General Manager

PURCHASING TICKETS FROM UNAUTHORIZED WEBSITES:

The staff of the BI-LO Center continues to receive inquiries and complaints from the public regarding the purchase of tickets on secondary ticket websites.

As you might imagine, the number of complaints regarding these websites escalates when major concert events go on sale. We host many large, sold-out concerts each year, and the secondary market websites advertise tickets to these big shows along with other BI-LO Center events.

We cannot emphasize enough that you should **NOT PURCHASE** tickets from these secondary “scalper” websites. While you might luck out and actually receive the tickets you ordered, you typically end up paying many times over face value for the tickets. We have encountered multiple cases where the customer pays for the tickets only to arrive at our arena for the event and discover that the tickets were counterfeit and the patron is not admitted to the event.

The **ONLY AUTHORIZED SOURCE** for tickets to the BI-LO Center and the Charter Amphitheatre is **TICKETMASTER**. You can purchase your tickets at our box office on Monday-Friday from 10 am-5 pm. We do not charge a service charge when you purchase from our ticket office. You can also purchase tickets through Ticketmaster online at www.ticketmaster.com, in person at Ticketmaster outlets listed on the Ticketmaster website, or by phone by calling Ticketmaster at 1-800-745-3000.

Again, we urge you to use Ticketmaster as the only source for tickets to events at our venues. If you do choose to purchase tickets from any other source, including these scalper websites, please be aware that the BI-LO Center, Charter Amphitheatre and Ticketmaster are not liable or responsible in any fashion if your tickets are bogus and you are not admitted to the venue, if you overpaid for the tickets or if you failed to receive any of the promised items with the tickets.

Thank you, and we look forward to seeing you soon at the BI-LO Center and Charter Amphitheatre!